

Pandemic Plan- Client transport

Preamble – This document will guide staff on travel that is not a medical emergency and precautions to be taken.

Effective immediately all non-essential client travel in staff vehicles is prohibited.

For clients who have no exposure, symptoms or diagnosis of COVID- 19 needing non-emergency transport for mandatory medical appointments or essential activities such as banking or OPGT please book Lift Plus where possible.

If the client is agreeable ensure they have a non-medical cloth mask and gloves for wear during transportation.

Follow behind Lift Plus in your own vehicle. **Note, if Lift Plus notifies you that they are sending a taxi cancel the ride!!**

If Lift plus is not available proceed to transport the client provided you both wear gloves, non-medical cloth mask and goggles/face shield while in the enclosed space of your vehicle.

If you are not comfortable with transporting the client in your vehicle, please contact your manager for guidance and other options. Preplanning travel needing transportation is essential.

For clients identified with or suspected to have COVID-19 all transportation will be as per direction of Public Health.