



AVENUE II  
MEMO

APRIL 28, 2020

---

**TO:** ALL STAFF

**FROM:** SUZANN R. DOHERTY, EXECUTIVE DIRECTOR

**SUBJECT:** WEARING OF MASKS DURING COVID-19 PANDEMIC –  
**REVISED DIRECTIVE**

---

Effective immediately, all staff and clients in residential locations are required to wear masks during awake support times. This is a directive from the Ministry of Children, Community and Social Services (MCCSS).

Currently, masks do not have to be worn during sleep shifts but if a client requires support during the night, masks must be worn. Additional masks will be provided for clients. If you or a person you support requires more masks, please contact your Manager. Follow the guidelines contained in the COVID-19 binder for care and laundering of masks. These guidelines were also provided for you with your masks.

If a client refuses to wear a mask, document this in the individual's Log. Continue to encourage the person to wear a mask and outline the benefits of doing so.

Please contact your Manager to verify that you have received the information regarding the wearing of masks if you have not already done so.

Thank you.