

SUPPORT WORKER RESPONSE TO CLIENT OR NON-VERBAL CLIENT SCREENING FOR COVID-19

During the first shift of the day staff will complete a verbal or non-verbal client screening tool.

If client is experiencing or appears to be experiencing the following symptoms:

- **Severe difficulty breathing**
- **Severe chest pain**
- **Confusion**
- **Loss of consciousness**

Call 911 immediately for medical attention and transport to Emergency.

If a client is not experiencing or exhibiting severe symptoms but appears to be unwell with possible signs of COVID-19, complete the Client Screening for COVID-19 or Non-Verbal Client Screening for COVID-19 as appropriate.

Part A or Part B:

- If upon completion of the screening tool there are Yes responses, contact a Manager or Director during office hours (345-9933) or an On-Call Supervisor after hours (626-4825) to share information and receive further direction.
- Follow directions and continue to provide regular updates to the Manager or Director or On-Call Supervisor.

(April 18/20)