

# AVENUE II COVID-19 PANDEMIC PLANNING MANUAL

<b>TOPIC:</b> Pandemic Planning Protocols	<b>SUBJECT:</b> Client Screening Protocol and Sample of Tool	<b>Code:</b> PPP002
		<b>Date of Issue:</b>
		<b>Revised:</b> December 1, 2020
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## **SUPPORT WORKER RESPONSE TO CLIENT OR NON-VERBAL CLIENT SCREENING FOR COVID-19**

During the first shift of the day staff will complete a verbal or non-verbal client screening tool.

**If client is experiencing or appears to be experiencing the following symptoms:**

- **Severe difficulty breathing**
- **Severe chest pain**
- **Confusion**
- **Loss of consciousness**

**Call 911 immediately for medical attention and transport to  
Emergency.**

If a client is not experiencing or exhibiting severe symptoms but appears to be unwell with possible signs of COVID-19, complete the Client Screening for COVID-19 or Non-Verbal Client Screening for COVID-19 as appropriate.

### **Part A or Part B:**

- If upon completion of the screening tool there are Yes responses, contact a Manager or Director during office hours (345-9933) or an On-Call Supervisor after hours (626-4825) to share information and receive further direction.
- Follow directions and continue to provide regular updates to the Manager or Director or On-Call Supervisor.

